



September 8, 2014

To our valued customers:

Please note that due to the high volume of recent import deliveries, the terminals are very congested and are short on chassis, please expect delays of your shipment and RPM Harbor Services will only allow two (2) hours of free waiting time at the terminal effective Monday, September 8, 2014. \$50.00 per hour will be billed for additional waiting time at the terminal.

Container must be called in empty by email and a follow up phone call to make sure transmission did not fail. We need a 24 hour notification. If empty is called in on a Thursday after 1pm or a Friday, charges may apply through Monday. Chassis rental fees have no free time.

We value and appreciate your loyalty and look forward to being of assistance to you in any manner we can. If you have any questions, please contact us at 562.432.5060 or via email at rqpmsi@rpmcsi.com.

Sincerely,
RPM Harbor Services, Inc.